

# CLINIC CONNECTION

## EVERYTHING CHANGES

Change is a constant especially at the clinic. Some of the recent changes:

- All faxes should be put in the fax bin to the left of the copier
- Ordering of supplies will be done on Fridays—list items needed on the clipboard outside of the conference room
- A texting system is to be implemented—patients are being surveyed
- Updated patient information is to be placed in the bin at the reception desk for data entry
- Charts in the med room must be returned to the med room
- Income and welfare verifications no longer will have to be copied on colored paper
- Charts that need reorganized will receive a colored sticker
- Yellow lab results have been relocated to the hall by the supply closet.

## ROCK, RHYTHM AND BLUES

Counting from October 1st, there are only 57 days left to the Free Clinic's annual fundraising event on November 26th at Ace's Lounge.

This year's event features Billy Price, the blue-eyed soul man of jazz. As a new feature, Black Cat Moan, a local jazz group will be the opening performance. In addition to the great entertainment, two guitars will be chanced off (both signed by Billy and broke-in).

AND...to add more to the night's entertainment, delicious food will be served. Tickets are available in advance for \$15 or \$20 at the door. Sponsorships are also available by calling the office at 814.534.6242.

We will soon have promotional posters for this event available and would appreciate getting them posted in well-trafficked public areas.

"In the past I have seen many artists perform pure soul-music, but the energy that this man brings about leaves many of them struck dumb..."

—bobtjeblues.com

## Insight from Rosalie Danchanko, JFMC Executive Director

**H**ow does anyone know when you have helped a person enough? The "Good Book" says whatever you do for the least of my brother, you do unto me;" therefore, helping someone is honoring the Lord. These words give me comfort, direction and answers to the opening question. The JFMC provides free medical / pharmaceutical care to those eligible Laurel Highlands residents. Our job is to qualify—not disqualify and not be judgmental. We take the time to understand the patient's needs...we listen! Yes, it can be frustrating when a patient is a no show after he/she is squeezed into an already overbooked schedule. It happens, but when we ask why we learn that the patient did not have the money for a bus token. JFMC supplies a bus token or whatever token necessary to support a person in need.



## At this past month's nurses meeting, the following was shared:

- Prescriptions will be printed on special paper
- Dr. Opila demonstrated the proper use of the nebulizer machine
- Flu shots will be available in October—forms have been updated
- We are looking for recommendations to improve patient flow and management of the Patient assistance medications vs. regular medication
- Community education/informational programs are now being offered
- A discussion regarding the future of the clinic. Although many changes are taking place in the health care arena with Affordable Care and Healthy PA, the Johnstown Free Medical Clinic's patient numbers have more that doubled—the clinic is here to stay!

## WELCOME

**Chelsea Gregley**, Johnstown will be job shadowing as well as developing an easy-to-use system for locating the various medications in the med room. Chelsea is part of the on-the-job training program through Johnstown High School.

**Ricky Roebuck**, Johnstown will be working with our team through AmeriCorp. Ricky is a Certified Nursing Assistant, a graduate Practical Nurse and has completed medical office technology courses. Ricky's primary responsibility will be community education but he will also work in the office on Wednesday nights, Thursday and Friday. As a result, phones will be answered at the clinic on Fridays.

**Pam Renowden**, Johnstown has accepted a position as our Marketing/PR Coordinator for the clinic. Pam comes to us through the Westmoreland Senior Employment Program and has 30 years experience in Marketing and PR. Also Pam is our patient, who while in for a sinus infection, ended up having a complete heart block and was rushed from the clinic to the hospital, where within 12 hours, she underwent heart surgery and insertion of a pacemaker. According to Pam, the clinic saved her life. Therefore, working at the clinic is Pam's way of giving back and she is excited about promoting clinic services.



With the increase in clinic hours and the number of patients, we continue to need help in the med room and for clinic shifts. If you can spare 4 hours a month, we need you! Please check the schedule and let us know which times you are available.

## September Statistics

Patient Visits	324
Unduplicated Patient Visits	245
Patients Recertified	1
Prescriptions Fills	987
Patients Enrolled	50
Clinic Shifts	18
Total Volunteer Hours	848

### Financial Statistics:

Rx Value:	\$204,664
Lobby Donations:	\$37
Value of Vol. Services :	\$17,763

### Breakdown of Hours:

Clerical:	10
LPN/RN:	209
Physician:	119
Pharmaceutical:	30
Patient Education & Community Outreach:	22

*CLINIC CONNECTION is a monthly publication of the Johnstown Free Medical Clinic, a non-profit charitable organization serving the Laurel Highlands Region. For more information regarding clinic services or to make a donation, visit [www.johnstownfreemedicalclinic.com](http://www.johnstownfreemedicalclinic.com); phone 814-534-6242; or mail*

*340 Main Street, Johnstown, PA 15901.*

